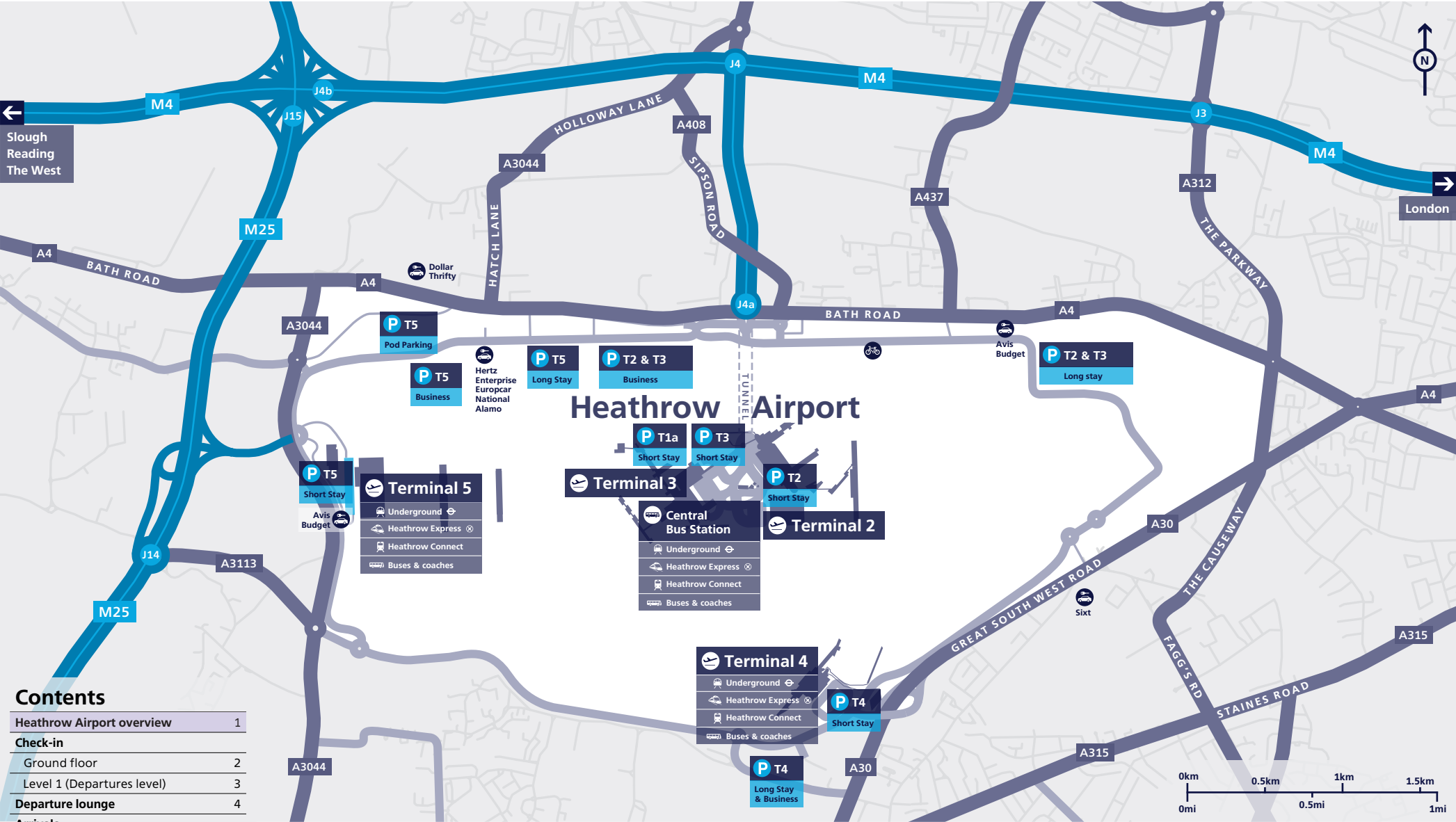


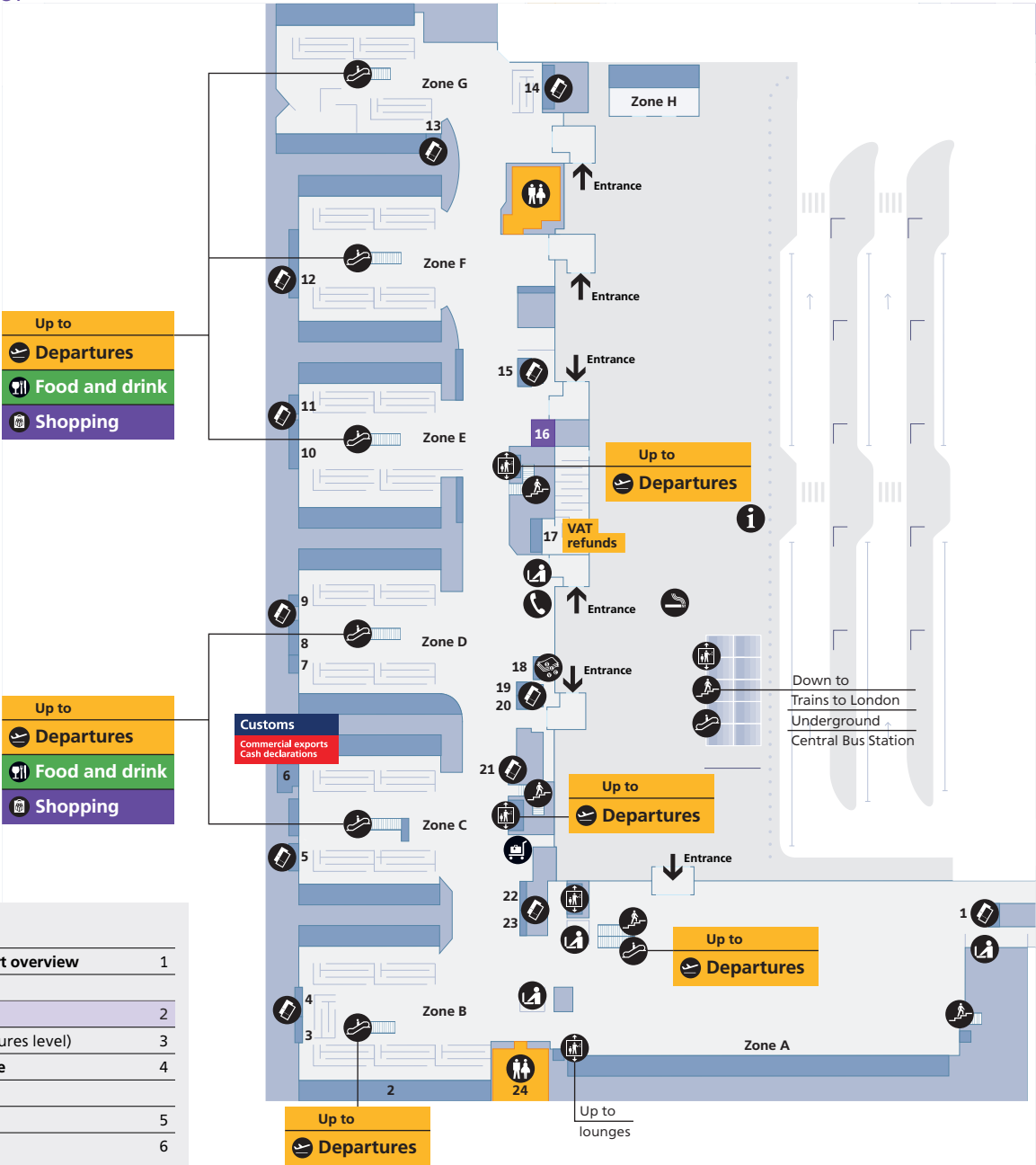
Heathrow Airport

Overview



Terminal 3

Check-in Ground floor



Contents

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Shopping

Excess Baggage Company	16
------------------------	----

Ticket desks

Air Canada	8	Finn Air	13
American Airlines	12	IranAir	23
American Airlines Premium check-in	2	Japan Airline	7
ANA	5	Middle East Airlines	9
ASIG	10	Pakistan International Airlines	21
British Airways	14	Royal Jordanian	9
Cathay Pacific	4	Thai Airways	19
Dnata	11	Turkish Airlines	22
Emirates	3, 15	Virgin Atlantic	1
EVA Air	20		

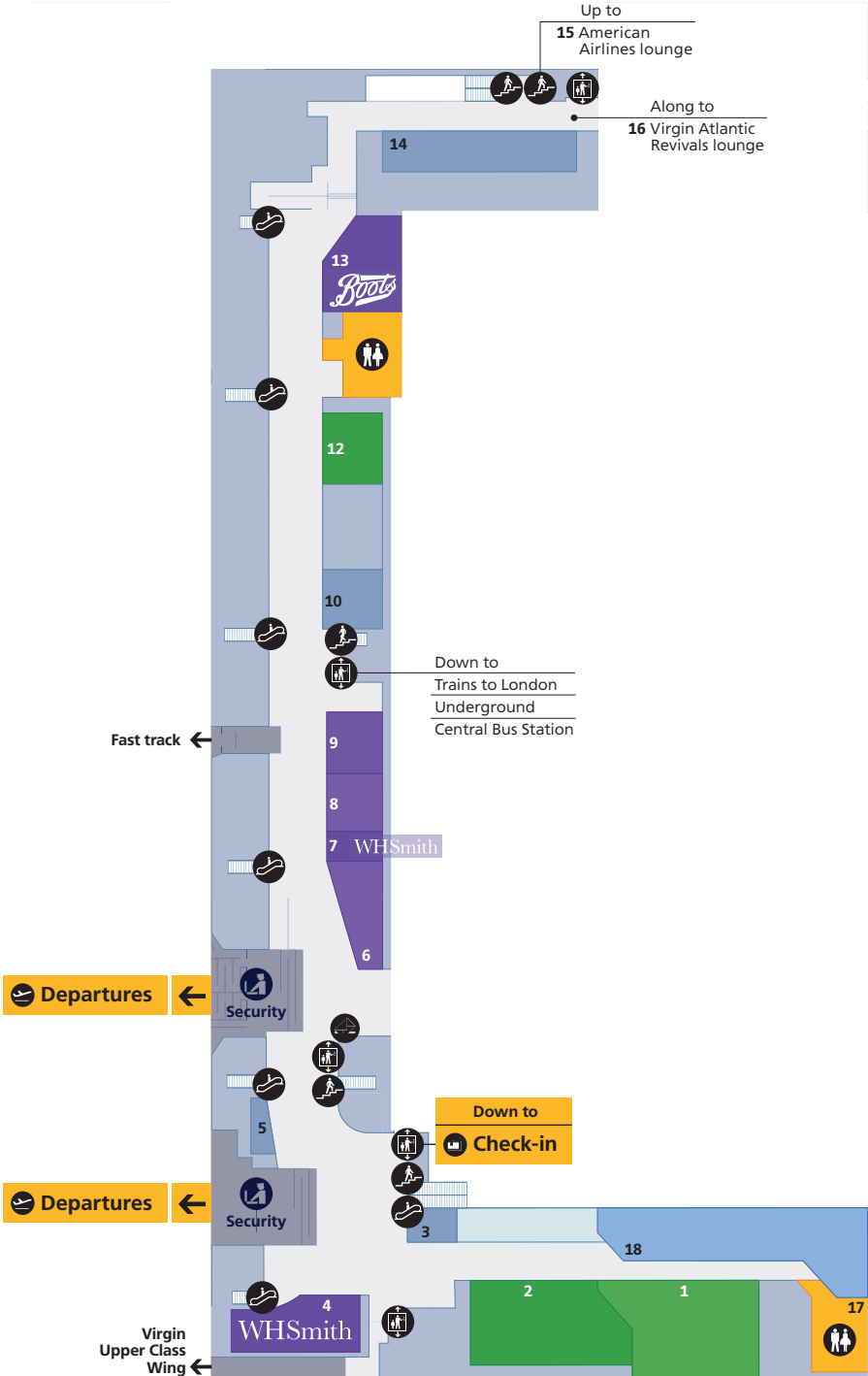
Services

Airline service desk	Lift	Toilets
Bureau de change	Repack area	Accessible toilet All
Travelex 18	Smoking area	Baby care All
VAT refunds managed by Travelex 17	Stairs	Drinking fountain 24
Commercial exports 6	Telephone	Trolleys
Escalator		VAT refunds managed by Travelex 17
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		

Terminal 3

Check-in Level 1 (Departures level)

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Shopping			
Boots	13	Rolling Luggage	6
Glorious Britain	8	WHSmith	4, 7
Post Office	9		

Food and drink			
Cafés		Bars and restaurants	
Costa Coffee	12	The Darwin	1
Pret A Manger	2		

Services

 Airline Lounges

American Airlines lounge15

Regus Express Business lounge18

Virgin Atlantic Revivals lounge16

 Bureau de change

Travelex5, 10

VAT refunds managed by Travelex5

 Cash machine

 Escalator

 Information

 Lift

 Multi-faith prayer room14

 Pharmacy13

 Postbox

Special assistance3

 Stairs

 Telephone

 Toilets

 Accessible toiletAll

 Baby careAll

 Drinking fountain17

VAT refunds

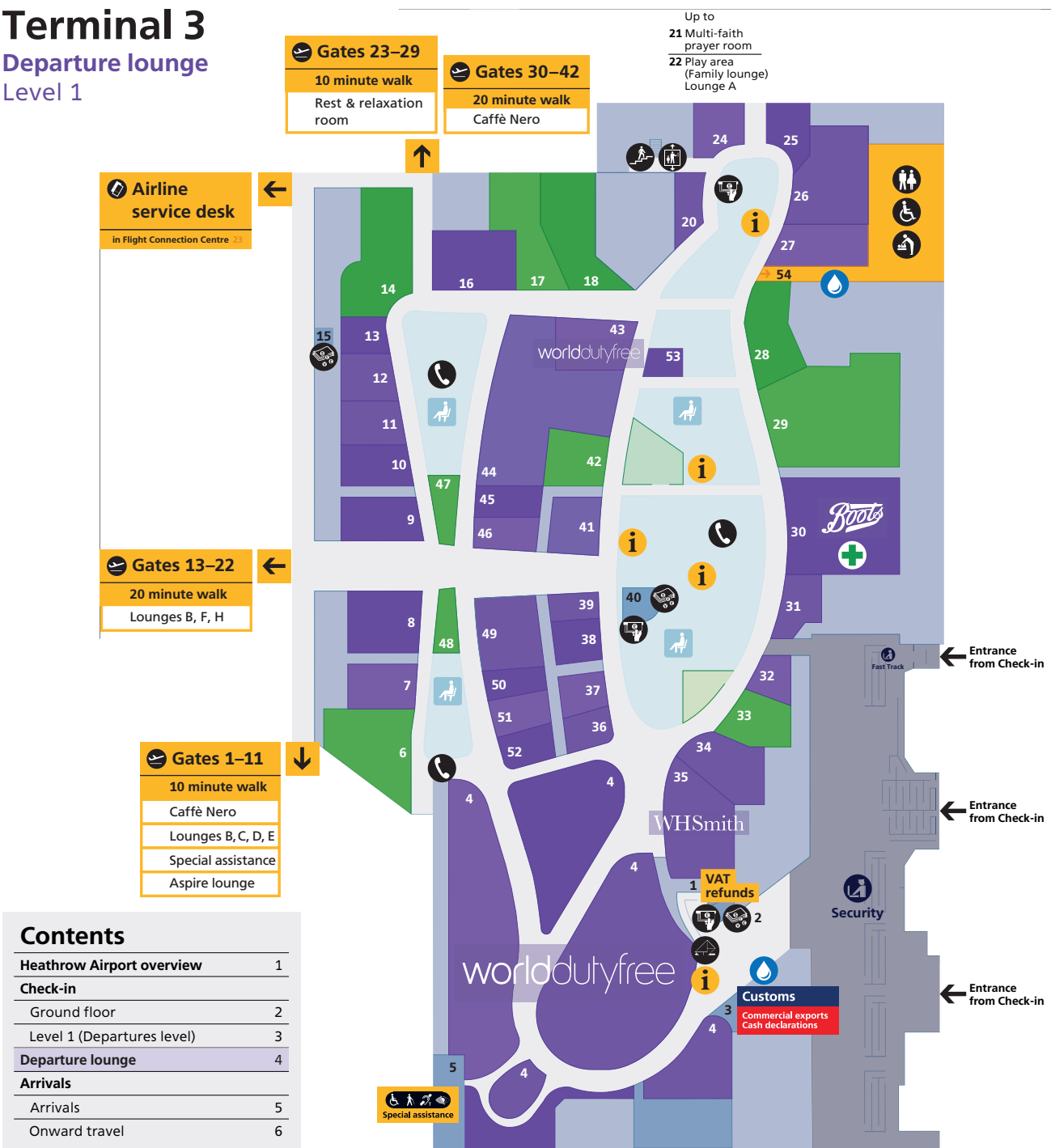
VAT refunds managed by Travelex5

Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi

Terminal 3

Departure lounge

Level 1



Shopping

Accessorize	20	Mulberry	50
Boots	30	Paddington Bear Shop	53
Burberry	16	Paul Smith	45
Bvlgari	46	Rolling Luggage	37
Cath Kidston	34	Smythson	13
Chanel	8	Sunglass Boutique	41
Dixons Travel	26	Sunglass Hut	32
Glorious Britain	38	Superdry	27
Gucci	9	Ted Baker	24
Harrods including Foodhall	44	The Bookshop by WHSmith	31
Hermès	10	Thomas Pink	7
Jack Wills	36	Tiffany & Co.	11
Jo Malone	51	Watches of Switzerland	12
Kurt Geiger	25	WHSmith	35
Louis Vuitton	49	World Duty Free	4, 43
MAC	52	World of Whiskies	39

Food and drink

Bars and restaurants

Caviar House & Prunier Oyster Bar	47
Caviar House & Prunier Seafood Bar	48
Oriel French restaurant and bar	14
Pilots Bar and Kitchen	6
Strada Italian restaurant and bar	17
The Curator restaurant and bar	29
YO! Sushi	28

Cafés

Caffè Nero	42
EAT.	33
Pret A Manger	18

Lounges

Admirals Club	Lounge H	Gates 13-22
Aspire lounge	Lounge D	Gates 1-11
British Airways lounge	Lounge F	Gates 13-22
Cathay Pacific lounge	Lounge C	Gates 1-11
Emirates lounge	Lounge E	Gates 1-11
Family lounge	Lounge A	22
No.1 lounge	Lounge F	Gates 13-22
Delta Gold		
Qantas London lounge	Lounge B	Gates 13-22
Virgin Atlantic Clubhouse	Lounge H	Gates 13-22
Delta One, Diamond Medallion and Platinum		

Services

Airline service desk	23	Lift		Stairs	
Bureau de change		Multi-faith prayer room	21	Telephone	
Travelex	2, 15, 40	Pharmacy	30	Toilets	
VAT refunds managed by Travelex	1	Play area Family lounge	22	Accessible toilet	54
Cash machine		Postbox		Baby care	54
Commercial exports	3	Seating		VAT refunds managed by Travelex	1
Information		Special assistance	5	Water refill stations	

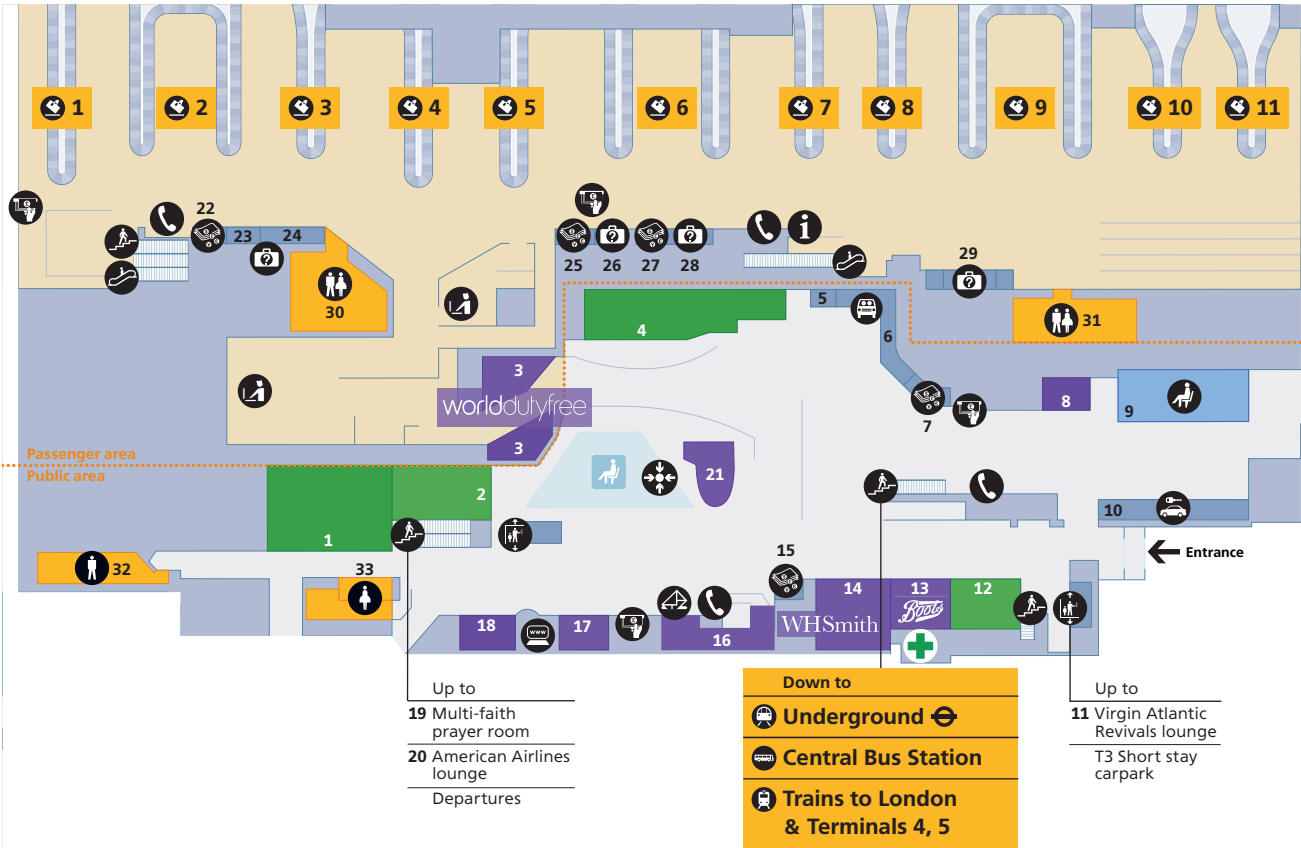
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Terminal 3

Arrivals Ground floor



Shopping	
Boots +	13
Excess Baggage Company	8
Sim Local	16
Voyager Entertainment Family	18
Voyager Entertainment 18+	17
We Know London	21
WHSmith	14
World Duty Free	3

Food and drink	
Cafés	
Caffè Nero	12
M&S Simply Food	4
Market Gardener	1
Bars & restaurants	
Giraffe Stop	2

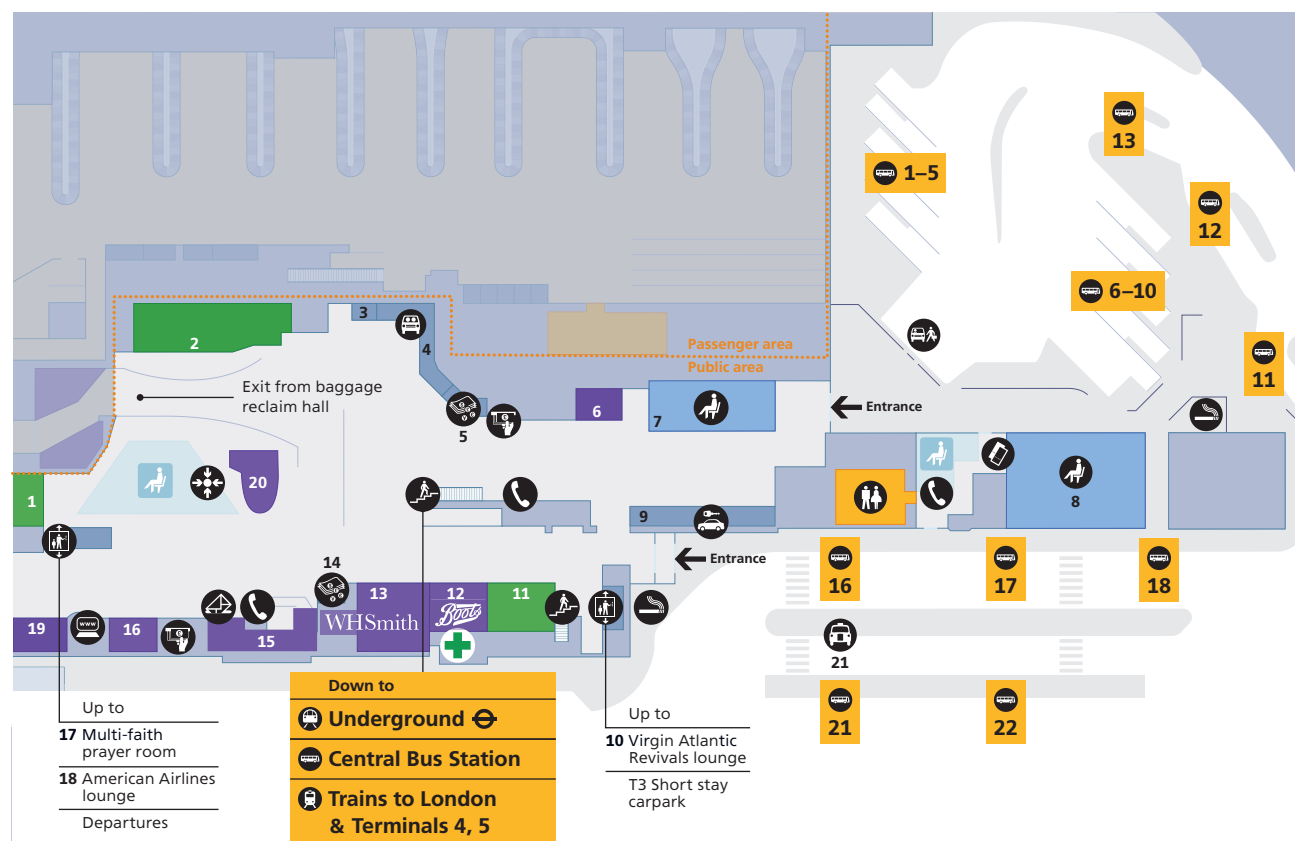
Services		
Airline lounges	Chauffeur service	6
American Airlines lounge	20	Customs
Emirates Chauffeur Drive lounge	9	Escalator
Virgin Atlantic Revivals lounge	11	Help point
Baggage enquiries	23, 24, 26, 28, 29	Internet facility
Baggage reclaim		Lift
Bureau de change		Meeting point
Travellex	7, 15, 22, 25, 27	Multi-faith prayer room
Car rental	10	Pharmacy
Cash machine		13
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		Postbox
		Seating
		Stairs
		Telephone
		Toilets
		Accessible toilet
		All
		Baby care
		All
		Drinking fountain
		30, 32, 33
		UK Border Agency
		5

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Terminal 3

Arrivals (Onward travel)

Ground floor



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Shopping

Boots +	12
Excess Baggage Company	6
Sim Local	15
Voyager Entertainment Family	19
Voyager Entertainment 18+	16
We Know London	20
WHSmith	13

Food and drink

Cafés	
Caffè Nero	11
M&S Simply Food	2
Bars & restaurants	
Giraffe Stop	1

Bus and coach stop allocation

Delivery	2-5	Car rental (off airport)	22
Help bus	1	Dollar Thrifty, Sixt	
Hotel by bus	6	Car rental (on airport)	21
Hotel Hoppa	17-18	Avis, Budget, Europcar, National, Alamo, Enterprise, Hertz	
Group travel	7-10 13	Car parking (off airport)	22
		NCP Flight Path, Purple Parking, Purple Parking Business, Reeds	

Services

Airline lounges	Cash machine	Smoking area
American Airlines lounge 18	Chauffeur service 4	Taxi rank 21
Emirates Chauffeur Drive lounge 7	Internet facility	Telephone
Plaza Premium lounge 8	Lift	Toilets
Virgin Atlantic Revivals lounge 10	Meeting point	Accessible toilet All
Bureau de change	Multi-faith prayer room 17	Baby care All
Travelex 5, 14	Pick-up point	Drinking water All
Bus stop	Pharmacy 12	UK Border Agency 3
Bus tickets	Postbox	
Car rental 9	Seating	
	Stairs	
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